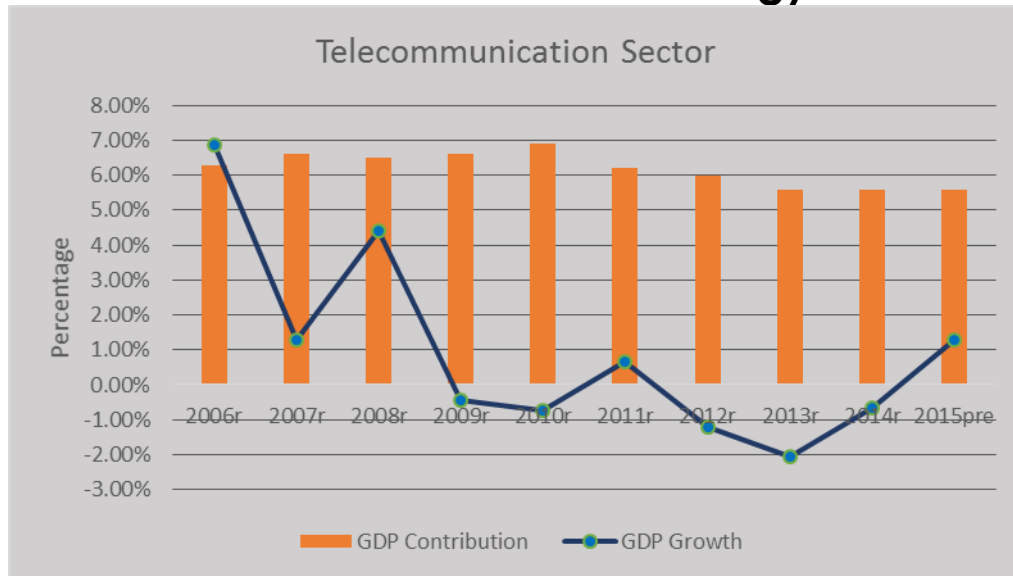


Communication Technology



Source: Economic Review 2015

Major Providers	Services Provided
Digicel	Public mobile telecoms
FLOW	Public mobile telecoms, Internet network services

Source: ECTEL. Annual Electronic Communications Sector Review 2015

ICT SECTOR						
Key Indicators for Saint Lucia	2010	2011	2012	2013	2014	2015pre
Revenue (USD\$ million)	\$90	\$91	\$89	\$82	\$80	\$83
Investment (USD\$ million)	13	7	11	9	18	11
Direct Employment	520	519	506	425	361	354
Penetration (%)						
Fixed	23%	22%	21%	20%	19%	20%
Mobile	120%	131%	129%	125%	106%	109%
Internet	13%	13%	13%	15%	16%	17%
Telecoms Rates US\$						
LIME	9.78	9.78	9.78	11.24	11.24	11.24
FLOW	7.41	7.41	7.41	7.41	7.41	12.35
Fixed to Fixed (own network)						
LIME	0.03	0.03	0.03	0.03	0.03	0.03
FLOW	0.00	0.00	0.00	0.00	0.00	0.00
Fixed to Fixed (other network)						
LIME	0.03	0.03	0.03	0.03	0.03	0.03
FLOW	0.02	0.02	0.02	0.03	0.03	0.03
Fixed to LIME mobile						
LIME	0.26	0.2	0.15	0.17	0.17	0.17
FLOW	0.2	0.2	0.2	0.23	0.23	0.2
Fixed to Digicel mobile						
LIME	0.26	0.2	0.15	0.17	0.17	0.17
FLOW	0.19	0.19	0.19	0.21	0.21	0.19
Fixed to ECTEL States						
LIME	0.19	0.19	0.19	0.21	0.21	0.21
FLOW	0.15	0.15	0.15	0.24	0.26	0.26
Fixed to USA						
LIME	0.46	0.46	0.46	0.53	0.53	0.53
FLOW	0.29	0.29	0.29	0.29	0.29	0.29

Internet						
LIME	1Mbps- \$29.26	1Mbps- \$29.26	2Mbps- \$31.48	2Mbps- \$36.20	2Mbps- \$36.21	2Mbps- \$36.22
FLOW	1Mbps- \$29.26	1Mbps- \$29.26	1Mbps- \$29.26	2Mbps- \$33.65	2Mbps- \$33.65	2Mbps- \$33.7
Number of SALCC Graduates	738	696	727	737	725	756
Monthly Avg. Wages/Salaries (US\$)						
ICT Managers	2366.3					
ICT Trainers	592.59					
ICT Operations Technicians	1382.22					
ICT installers and Servicers	834.44					
Telecommunication Engineers	1578.52					
Computer Network System Technicians	1306.3					
ICT user support technicians	1495.01					
ICT service manager	3322					
ICT installer services	834.66					
Contact Centre Information Clerks	688.87					
Data designers and administrators	1150.58					
Customer Service Clerks	785.66					

Source: ECTEL. Annual Electronic Communications Sector Review 2015