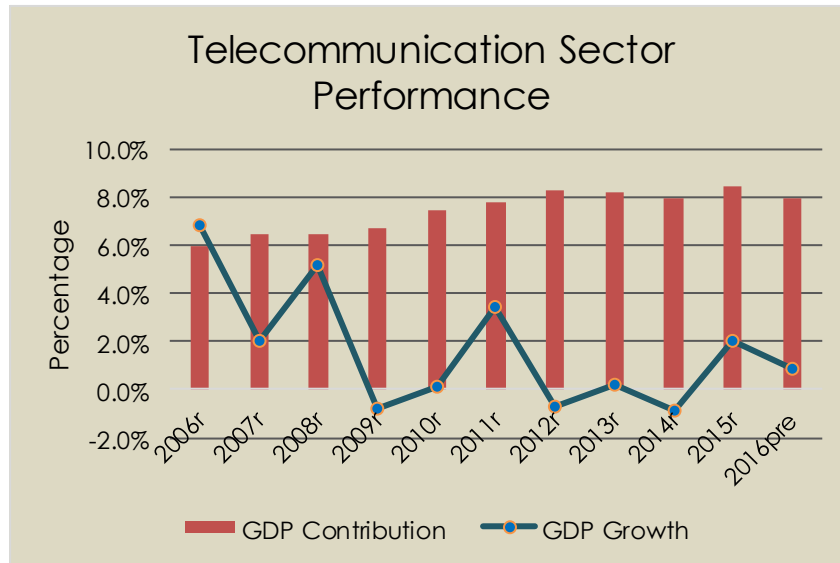


Communication Technology



Source: Economic Review 2016

Major Providers	Services Provided
Digicel	Public mobile telecoms
FLOW	Public mobile telecoms, Internet network services

Source: ECTEL. Annual Electronic Communications Sector Review 2016

ICT SECTOR					
Key Indicators for Saint Lucia	2012	2013	2014	2015	2016
Revenue (USD\$ million)	89	82	80	83	86
Investment (USD\$ million)	11	9	18	11	10
Direct Employment	506	425	361	354	311
Fixed line penetration	21%	20%	19%	20%	21%
Mobile penetration	129%	125%	110%	109%	95%
Mobile penetration	13.1%	14.6%	16.5%	16.5%	16.0%
Mobile broadband penetration	-	0.0%	8.1%	36.0%	37.1%
Local fixed traffic (million minutes)	147	143	137	135	131
Local mobile traffic (million minutes)	241	217	170	150	142
International incoming traffic (million minutes)	43	36	30	35	9
International outgoing traffic (million minutes)	25	25	25	24	19

Source: ECTEL. Annual Electronic Communications Sector Review 2016

Monthly Avg. Wages/Salaries (US\$)	
ICT Manager	1749.3
ICT Trainers	592.59
ICT Operations Technicians	1599.19
ICT installers and Servicers	834.44
Telecommunication Engineers	2407.41
Computer Network System Technicians	1306.3
ICT user support technicians	1495.01
ICT service manager	3322
ICT installer services	834.66
Contact Centre Information Clerks	688.87
Data designers and administrators	1150.58
Customer Service Clerks	785.66

Source: Central Statistics Office, Salary Survey 2017